



News Around The Water Tower

VOLUME 1, ISSUE 5

SEPTEMBER 1, 2008

Rural Water District No. 2 Miami County, KS

25290 Harmony Road

Paola, KS 66071

RWD #2 To Use Free Chlorine In September

As part of annual maintenance, Rural Water District No. 2, Miami County, Kansas will discontinue using a combined chlorine for the month of September. Instead, free chlorine will be introduced to the system. Retail and wholesale customers of Rural Water District No. 2 may notice a stronger than usual chlorine taste and smell to the water. This is only temporary and it is necessary to "burn-out" the system and kill



RWD #2's Free Chlorine Analyzer

certain "nitrifying" bacteria that do not show up on the routine sampling. These bacteria are not harmful to humans or animals. They tend to cause slime growths within the waterlines and create a higher than normal demand on chlorine, thus lowering disinfection properties.

Free chlorine is a much stronger

disinfectant than using standard combined chlorine. Surface water systems in Kansas are required to disinfect with a combined chlorine (chlorine plus ammonia). Commonly called chloramines, combined chlorine is a weaker disinfectant, but last longer in the system. The chlorine taste may linger into October since some areas may wait three weeks for the free chlorine to reach them. In some cases, there may be some natural soluble iron and manganese that is present in the waterlines. Free chlorine may further oxidize these substances. If you notice off-

colored water, call the District office and we will flush in your area. Your water will continue to be safe to use and drink.

If you drank only pure, distilled water, your body would be missing many of the essential minerals that it needs in order for your mind, muscles and organs to function as they were designed. Much of what we find in our drinking water is essential to good health and well being!

We would like to thank all of the patrons that assisted the District with its Lead and Copper Sampling. Your cooperation was very helpful and greatly appreciated. The District is required to complete twenty samples every four years to comply with the Safe Drinking Water Act as regulated by the Environmental Protection Agency.

Thank you!

Automatic Payment Withdrawal Changes

We are glad to see District patrons taking advantage of the "Automatic Payment Withdrawal" as a method to pay their monthly water bill. The billing software program/company the District utilizes has made changes in their software. These changes will not allow the District to accept credit cards with the automatic payment withdrawal. A checking or savings account will be all that the automatic payment withdrawal method can use.

Patrons can still make

payments online or by calling the District Office with their credit cards. The online or by phone method of payment was not affected by this change. We apologize for the inconvenience, but encourage patrons to continue to use the automatic payment withdrawal method. If you would like to sign up for the automatic payment withdrawal complete the form on the reverse side of this newsletter and return it to the District Office.

TOC Testing Violation

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During March 2008 we failed to present a Total Organic Carbon (TOC) sample, therefore our water system violated the drinking water standards. Even though this is not an emergency, as our customers, you have a right to know what happened.

Water systems with surface water are required by federal rule to monitor the water every month for TOC, which is a disinfection by-product precursor. TOC has no health effects. However, TOC provides a medium for the formation of disinfection by-products such as Trihalomethanes (TTHMs) and Haloacetic Acids (HAAs).

Drinking water containing these by-products in excess of the Maximum Contaminant Level (MCL) may lead to adverse health effects, liver or kidney problems, and may lead to an increased risk of getting cancer. Second Quarter 2008 results show that our water system did not exceed the MCL for TTHMs or HAAs.

There is nothing you need to do at this time. For more information, please contact the District Office at 913-783-4325 or at 25290 Harmony Road, P.O. Box 186 Hillsdale, KS 66036. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses).



CONTACT/BILLING INFORMATION

Name: _____ Email: _____

Address: _____ Phone: _____

City, State, Zip: _____ Account Number: _____

PAYMENT PLAN

Recurring Payment Amount: Monthly Account Balance As Indicated on Monthly Stmt Plus the Surcharge

Surcharge per payment: \$.50 per ACH Debit

Start Date: _____

BANKING INFORMATION

Method of Payment: CHECKING SAVINGS

Banking Information		
Routing Number (9 digits)	Account Number	Bank Name

PAYMENT AUTHORIZATION

I authorize Modern Payment Technology, Inc., on behalf of Rural Water District No. 2, Miami County, KS "District" to debit my account as identified above according to the terms stated here. This authorization shall remain in effect until the District receives written notification from me of any intent to terminate this payment plan and at such time and in such manner as to afford District reasonable opportunity to act (min 30-days).

I understand that if indicated above the amount owed to the District, as shown on my monthly statement, will be debited from my account. I authorize this plan to continue until the plan is terminated by me as stated above.

I understand as indicated above the same amount will be debited from my account each month. I understand that the amount, if less than the amount owed the District will not constitute payment of account in full and could result in termination of water service. I authorize this plan to continue until the plan is terminated by me as stated above.

All other changes such as payment amount, frequency, and bank account will require a new Electronic Payment Authorization Form to be filled out and submitted to Rural Water District No. 2, Miami County, KS 30-days prior to any change being implemented. I understand that this payment plan may be canceled by District or Modern Payment Technology, Inc., due to Non-Sufficient Funds (NSF). I understand that I will be liable to pay the NSF fees that will be charged by my bank. In the event that the District is charged an NSF fee by the bank or a revoke authorization fee, I understand that I will be liable to pay these fees with cash or money order directly to the District., that my account CAN NOT be debited for restitution of a NSF payment.

I represent and warrant that I am authorized to execute this payment authorization for the purpose of implementing this electronic payment plan. I indemnify and hold the District, the bank, and Modern Payment Technology, Inc. harmless from damage, loss, or claim resulting from all authorized actions hereunder.

Customer's Signature

Date