



News Around The Water Tower

VOLUME 1, ISSUE 1

MAY 1, 2008

Rural Water District No. 2
Miami County, KS
25290 Harmony Road Paola, KS 66071

New Billing Statements

Conservation Tips

- *Install a low flow shower-head and save up to 500 gallons a week.*
- *Turn the water off while you shampoo and condition your hair and you can save more than 50 gallons a week*
- *Take shallow baths*
- *Turn the water off while you brush your teeth and save 4 gallons a minute.*
- *Time your shower to keep it under 5 minutes and you'll save 1,000 gallons a month.*

Rural Water District No. 2 has consistently tried to keep up with the times. Last year we were pleased to provide you with a web site and online payments. We also were able to allow patrons different avenues for payments: check, credit card, automatic draft. As you have seen with this newsletter, your statement format has changed from the card style to a full page statement with a return envelope enclosed with each statement. The bottom portion of the statement detaches to return with your payment.

The information on the statement is the same as what was on the card you have previously received. We just changed the size and

format. We hope the letter style statements are easier for you to read. It allows us the convenience of sending you the return envelope. If you have been paying your monthly bill online, by automatic draft or by bank online bill pay a return envelope will not be included with your monthly statement. This will help us keep the cost down and reduce waste. If at any-time you change your method of payment let us know and we will send you an envelope with future statements.

We mail the statements out each month on the last working day of the month. You should receive your statement by the 3rd or 4th day of the next month.

Payments are due in the District Office by the 16th of the month. We hope by mailing the statements out in envelopes, the number of lost and damaged statements will be greatly reduced.

The new format also gives us the capabilities to include information on District happenings, upcoming construction projects and other important information the District staff and directors need to share with the patrons.

Let us know how you like the new statements. We are always anxious to hear how we are doing and looking for any suggestions that will allow us to serve you better.

Board of Directors

Dr. Art Godfrey-Chairman
Jim Dycus Vice-Chairman
Wayne Knop-Secretary
Edward Kluber-Treasurer
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Meet the District Staff

Rural Water District No. 2, Miami County, KS currently serves 3530 patrons with 650 miles of pipeline which covers approximately two-thirds of Miami County. The District also provides water to three additional Rural Water Systems and one city. All of this is done by eight full time and one part time employee. The District has a very competent and well

trained staff to assist you with any problems that may occur. District managers are Jerry Bennett, General Manager and Lana Kettler, Business Manager. The Plant Operator is Woody Farmer. Maintenance Supervisor is Jim Shore, Brian Vance and Troy Feris are the Maintenance Technicians in the field. In the front office there is Sandra Morgan and Beth Prothe, Administra-

tive Assistants, to help with all your questions and concerns. Tyler Moore is the part-time maintenance tech. District personnel prides itself on customer service and we are always happy to lend a hand.



